

PayFlex Referral Program FAQ

No	Question	Answer
1.	What is the PayFlex Referral Campaign?	The PayFlex Referral Program is designed to encourage existing Boost users to invite their friends to start using PayFlex, a Buy Now, Pay Later (BNPL) service.
2.	What are the campaign dates?	The campaign runs from 15 December 2024 to 31 December 2025
3.	Who is eligible to participate?	All Boost users are eligible to participate.
4.	How much reward does the referrer and referee receive?	Both the referrer and referee will receive RM10 each. The referrer's reward will be credited to their Referral Reward Wallet, and the referee's reward will be credited to their Partner Wallet.
5.	What are the steps for a referral to be considered successful?	A referral is successful when the referee: <ul style="list-style-type: none"> Registers using the referrer's invite code. Completes their first PayFlex transaction of at least RM100. Successfully repays their first PayFlex installment.
6.	Is there a limit to how many referrals I can make?	No, you can refer as many friends as you want and earn RM10 for each successful referral! However, we may set, change, or remove limits on the total rewards you or your friends can earn at any time without prior notice.
7.	How will I know if my referral was successful?	You will receive a notification once the RM10 reward has been credited to your Referral Reward Wallet. You can also track the status in the referral tracker
8.	What happens if the referee cancels their first transaction or fails to repay?	The referral will not be considered successful, and neither party will receive the reward.

9.	How can I use the referral rewards?	Referral rewards can be used for any transaction within the Boost App, except for: <ul style="list-style-type: none"> • Sending money. • Transferring out to a bank account.
10.	How long do I have to use the referral rewards?	Rewards must be utilized within 30 days of being credited. Any unused rewards after this period will be forfeited.
11.	Can I earn rewards for referring someone who has already used PayFlex?	No, only first-time PayFlex users are eligible to be referees in this campaign.
12.	When will I receive the RM10 reward in my Partner Wallet?	Once the Referee completes their first repayment, the RM10 reward will be credited to both the Referrer's and Referee's Partner Wallets within 24 hours.
13.	Where can I find my Referral Reward?	Your Referral Reward will be visible under the "My Partner Wallets" section in the Boost App.
14.	What happens if the Referee forgets to use the invite code during registration?	The invite code must be entered during PayFlex registration. Unfortunately, if it is not entered, the referral will not be considered successful, and no rewards will be credited.
15.	Are there any additional terms I should be aware of?	You may refer to the Terms and Conditions of PayFlex Referral Campaign for more information.